

Renaissance Providence Downtown Hotel Ranked No. 1 in Guestroom Cleanliness

Upscale Rhode Island Hotel's Style Department Honored by the Renaissance Brand

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The [Renaissance Providence Downtown Hotel](#), located on 5 Avenue of the Arts, has been ranked No. 1 in the Marriott Renaissance portfolio for Room Completely Clean 2011. The Housekeeping Department, also known as the Style Team, received the most positive votes on Marriott's Guest Satisfaction Surveys last year.

Marriott Guest Satisfaction Surveys are sent via e-mail to hotel guests chosen at random immediately after their departure. Guests can express their overall level of satisfaction with the hotel service and appearance and the results are delivered to hotel associates to help improve upon deficiencies or celebrate improvement.

The Providence hotel team also ranked within the Top 10 in 15 different categories in the Marriott Guest Satisfaction Surveys. Categories in which the Renaissance Providence ranked highly in include; attractive and inviting hallways, warm and hospitable environment, responsiveness to the guest, club lounge overall experience and meeting quality of service.

"I'm very proud of our ambassadors here at the Renaissance Providence Downtown," said Angelo De Peri, General Manager of the hotel. "They take extensive pride in their work and make every guests experience unique and exquisite. I'd like to congratulate them on a job well done."

The Renaissance Providence Downtown Hotel was recently named the No. 1 Best Hotel in Providence by U.S. News & World Report for 2012. To learn more about the hotel or to book a stay, visit <http://www.hotelsdowntownprovidence.com>.

About the Renaissance Providence Downtown Hotel Renaissance Providence Downtown Hotel is an AAA Four-Diamond address located in the heart of the Rhode Island capital. Standing nine stories tall in a former Masonic Temple, the hotel has 264 guest rooms and eight suites surrounded by striking neoclassical architecture. All accommodations are arrayed with handsome furnishings, contemporary amenities, and cutting-edge in-room technologies. The trendy Temple Downtown Restaurant & Lounge serves Mediterranean-inspired fare in a relaxed setting for breakfast, lunch and dinner. Hotel guests enjoy an on-site Fitness Center open around the clock, with cardiovascular equipment and free weights. The hotel is also a desirable destination for meetings and events, with 10,000 square feet of function space through nine rooms equipped with state-of-the-art presentation technologies, including the Symphony Ballroom, a popular setting for weddings and social gatherings. To learn more visit <http://www.hotelsdowntownprovidence.com>, find them on [Facebook.com/RenaissanceProvidence](#) and Twitter [@RenaissanceRI](#).



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